

ICORSA

QUALITY POLICY

The management of ICORSA sets as a high priority objective the obtaining of services with optimum indicators of quality in order to satisfy the needs of our clients.

It is the task of the company management to encourage and require of each and every employee and collaborator the awareness of quality and job security, strengthening and supporting all those activities which permit the permanent improvement of the service offered to our clients.

All rules with respect to quality and job security shall be strictly fulfilled. The activities carried out in ICORSA, are orientated to introducing the maximum quality into our work in the energy sector with all its clients.

With this in mind we have designed a strategy, which combines human resources with the technical means within our reach, under three headings.

- **QUALITY OF WORK:** Defined by:

- Execution of the specifications defined by the client.
- Control of the raw material used in our works.
- Quality control in all of the processes.

- **QUALITY OF SERVICE:** Installation of a system of effective quality control that allows a maximum adaptation to the expectations of our client:

- Fulfillment of the delivery date agreed on with the client.
- Technical assessment personalized to each project.
- Observance of all rules and regulations in force.

- **QUALITY OF MANAGEMENT:** The continuous improvement of the management of our company.

- Training and motivation of personnel.
- Optimization of the available resources.
- Improvement of the company's image in its work environment

- **MANAGEMENT SUSTAINABILITY:** Defined based on:

- Commitment to climate change.
- Environmental awareness in resource management.
- Compliance with current regulations and legislation.
- Promotion of a safe and healthy work environment